

# HOME REPORT

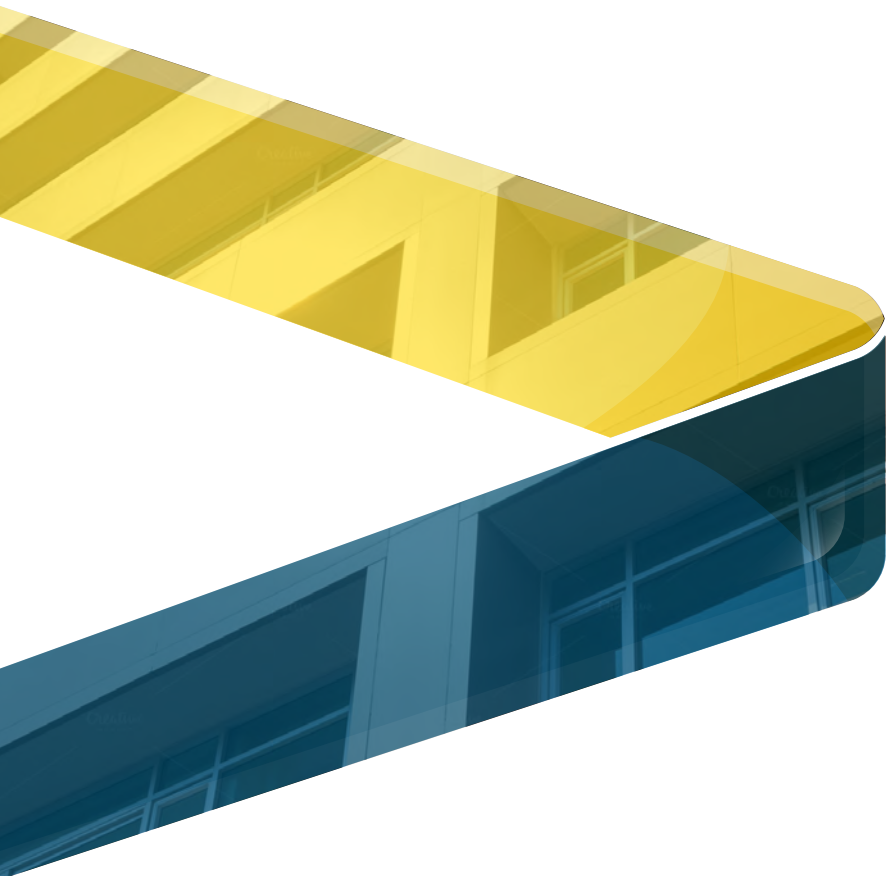
FLAT 2/1  
6 DUDLEY DRIVE  
GLASGOW  
G12 9SD



**DM HALL**  
CHARTERED SURVEYORS



# ENERGY PERFORMANCE CERTIFICATE



**DM HALL**  
CHARTERED SURVEYORS



# Energy Performance Certificate (EPC)

# Scotland

Dwellings

FLAT 2/1 , 6 DUDLEY DRIVE, GLASGOW, G12 9SD

**Dwelling type:** Mid-floor flat  
**Date of assessment:** 06 August 2018  
**Date of certificate:** 08 August 2018  
**Total floor area:** 64 m<sup>2</sup>  
**Primary Energy Indicator:** 217 kWh/m<sup>2</sup>/year

**Reference number:** 0367-1005-2208-7428-6900  
**Type of assessment:** RdSAP, existing dwelling  
**Approved Organisation:** Elmhurst  
**Main heating and fuel:** Boiler and radiators, mains gas

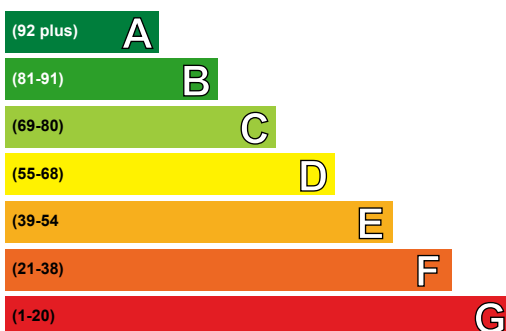
## You can use this document to:

- Compare current ratings of properties to see which are more energy efficient and environmentally friendly
- Find out how to save energy and money and also reduce CO<sub>2</sub> emissions by improving your home

|                                                   |        |                                                      |
|---------------------------------------------------|--------|------------------------------------------------------|
| Estimated energy costs for your home for 3 years* | £1,713 | See your recommendations report for more information |
| Over 3 years you could save*                      | £660   |                                                      |

\* based upon the cost of energy for heating, hot water, lighting and ventilation, calculated using standard assumptions

Very energy efficient - lower running costs



Not energy efficient - higher running costs

| Current | Potential |
|---------|-----------|
| 71      | 81        |

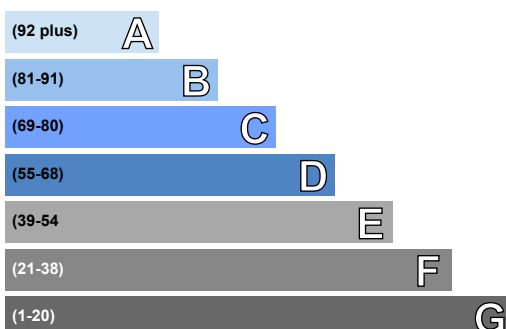
## Energy Efficiency Rating

This graph shows the current efficiency of your home, taking into account both energy efficiency and fuel costs. The higher this rating, the lower your fuel bills are likely to be.

Your current rating is **band C (71)**. The average rating for EPCs in Scotland is **band D (61)**.

The potential rating shows the effect of undertaking all of the improvement measures listed within your recommendations report.

Very environmentally friendly - lower CO<sub>2</sub> emissions



Not environmentally friendly - higher CO<sub>2</sub> emissions

| Current | Potential |
|---------|-----------|
| 70      | 85        |

## Environmental Impact (CO<sub>2</sub>) Rating

This graph shows the effect of your home on the environment in terms of carbon dioxide (CO<sub>2</sub>) emissions. The higher the rating, the less impact it has on the environment.

Your current rating is **band C (70)**. The average rating for EPCs in Scotland is **band D (59)**.

The potential rating shows the effect of undertaking all of the improvement measures listed within your recommendations report.

## Top actions you can take to save money and make your home more efficient

| Recommended measures                   | Indicative cost  | Typical savings over 3 years | Available with Green Deal |
|----------------------------------------|------------------|------------------------------|---------------------------|
| 1 Internal or external wall insulation | £4,000 - £14,000 | £324.00                      | ✓                         |
| 2 Draughtproofing                      | £80 - £120       | £33.00                       | ✓                         |
| 3 Condensing boiler                    | £2,200 - £3,000  | £126.00                      | ✓                         |

A full list of recommended improvement measures for your home, together with more information on potential cost and savings and advice to help you carry out improvements can be found in your recommendations report.



The Green Deal may allow you to make your home warmer and cheaper to run at no up-front capital cost. See your recommendations report for more details.

THIS PAGE IS THE ENERGY PERFORMANCE CERTIFICATE WHICH MUST BE AFFIXED TO THE DWELLING AND NOT BE REMOVED UNLESS IT IS REPLACED WITH AN UPDATED CERTIFICATE

## Summary of the energy performance related features of this home

This table sets out the results of the survey which lists the current energy-related features of this home. Each element is assessed by the national calculation methodology; 1 star = very poor (least efficient), 2 stars = poor, 3 stars = average, 4 stars = good and 5 stars = very good (most efficient). The assessment does not take into consideration the condition of an element and how well it is working. 'Assumed' means that the insulation could not be inspected and an assumption has been made in the methodology, based on age and type of construction.

| Element               | Description                                               | Energy Efficiency | Environmental |
|-----------------------|-----------------------------------------------------------|-------------------|---------------|
| Walls                 | Sandstone or limestone, as built, no insulation (assumed) | ★★☆☆☆             | ★★☆☆☆         |
|                       | Solid brick, as built, no insulation (assumed)            | ★★☆☆☆             | ★★☆☆☆         |
| Roof                  | (another dwelling above)                                  | —                 | —             |
| Floor                 | (another dwelling below)                                  | —                 | —             |
| Windows               | Single glazed                                             | ★☆☆☆☆             | ★☆☆☆☆         |
| Main heating          | Boiler and radiators, mains gas                           | ★★★★☆             | ★★★★☆         |
| Main heating controls | Programmer, TRVs and bypass                               | ★★★★☆             | ★★★★☆         |
| Secondary heating     | None                                                      | —                 | —             |
| Hot water             | From main system                                          | ★★★★☆             | ★★★★☆         |
| Lighting              | Low energy lighting in 80% of fixed outlets               | ★★★★★             | ★★★★★         |

## The energy efficiency rating of your home

Your Energy Efficiency Rating is calculated using the standard UK methodology, RdSAP. This calculates energy used for heating, hot water, lighting and ventilation and then applies fuel costs to that energy use to give an overall rating for your home. The rating is given on a scale of 1 to 100. Other than the cost of fuel for electrical appliances and for cooking, a building with a rating of 100 would cost almost nothing to run.

As we all use our homes in different ways, the energy rating is calculated using standard occupancy assumptions which may be different from the way you use it. The rating also uses national weather information to allow comparison between buildings in different parts of Scotland. However, to make information more relevant to your home, local weather data is used to calculate your energy use, CO<sub>2</sub> emissions, running costs and the savings possible from making improvements.

## The impact of your home on the environment

One of the biggest contributors to global warming is carbon dioxide. The energy we use for heating, lighting and power in our homes produces over a quarter of the UK's carbon dioxide emissions. Different fuels produce different amounts of carbon dioxide for every kilowatt hour (kWh) of energy used. The Environmental Impact Rating of your home is calculated by applying these 'carbon factors' for the fuels you use to your overall energy use.

The calculated emissions for your home are 38 kg CO<sub>2</sub>/m<sup>2</sup>/yr.

The average Scottish household produces about 6 tonnes of carbon dioxide every year. Based on this assessment, heating and lighting this home currently produces approximately 2.4 tonnes of carbon dioxide every year. Adopting recommendations in this report can reduce emissions and protect the environment. If you were to install all of these recommendations this could reduce emissions by 1.2 tonnes per year. You could reduce emissions even more by switching to renewable energy sources.

## Estimated energy costs for this home

|               | Current energy costs | Potential energy costs | Potential future savings                                                            |
|---------------|----------------------|------------------------|-------------------------------------------------------------------------------------|
| Heating       | £1,242 over 3 years  | £606 over 3 years      |  |
| Hot water     | £297 over 3 years    | £270 over 3 years      |                                                                                     |
| Lighting      | £174 over 3 years    | £177 over 3 years      |                                                                                     |
| <b>Totals</b> | <b>£1,713</b>        | <b>£1,053</b>          |                                                                                     |

These figures show how much the average household would spend in this property for heating, lighting and hot water. This excludes energy use for running appliances such as TVs, computers and cookers, and the benefits of any electricity generated by this home (for example, from photovoltaic panels). The potential savings in energy costs show the effect of undertaking all of the recommended measures listed below.

## Recommendations for improvement

The measures below will improve the energy and environmental performance of this dwelling. The performance ratings after improvements listed below are cumulative; that is, they assume the improvements have been installed in the order that they appear in the table. Further information about the recommended measures and other simple actions to take today to save money is available from the Home Energy Scotland hotline which can be contacted on 0808 808 2282. Before carrying out work, make sure that the appropriate permissions are obtained, where necessary. This may include permission from a landlord (if you are a tenant) or the need to get a Building Warrant for certain types of work.

| Recommended measures                                             | Indicative cost  | Typical saving per year | Rating after improvement |             | Green Deal |
|------------------------------------------------------------------|------------------|-------------------------|--------------------------|-------------|------------|
|                                                                  |                  |                         | Energy                   | Environment |            |
| 1 Internal or external wall insulation                           | £4,000 - £14,000 | £108                    | C 76                     | C 77        | ✓          |
| 2 Draughtproofing                                                | £80 - £120       | £11                     | C 77                     | C 78        | ✓          |
| 3 Replace boiler with new condensing boiler                      | £2,200 - £3,000  | £42                     | C 79                     | B 81        | ✓          |
| 4 Replace single glazed windows with low-E double glazed windows | £3,300 - £6,500  | £56                     | B 81                     | B 85        | ✓          |

Measures which have a green deal tick ✓ are likely to be eligible for Green Deal finance plans based on indicative costs. Subsidy also may be available for some measures, such as solid wall insulation. Additional support may also be available for certain households in receipt of means tested benefits. Measures which have an orange tick ✓ may need additional finance. To find out how you could use Green Deal finance to improve your property, visit [www.greenerscotland.org](http://www.greenerscotland.org) or contact the Home Energy Scotland hotline on 0808 808 2282.

### Alternative measures

There are alternative improvement measures which you could also consider for your home. It would be advisable to seek further advice and illustration of the benefits and costs of such measures.

- Biomass boiler (Exempted Appliance if in Smoke Control Area)

## Choosing the right improvement package

For free and impartial advice on choosing suitable measures for your property, contact the Home Energy Scotland hotline on 0808 808 2282 or go to [www.greenerscotland.org](http://www.greenerscotland.org).

## About the recommended measures to improve your home's performance rating

This section offers additional information and advice on the recommended improvement measures for your home

### 1 Internal or external wall insulation

Internal or external wall insulation involves adding a layer of insulation to either the inside or the outside surface of the external walls, which reduces heat loss and lowers fuel bills. As it is more expensive than cavity wall insulation it is only recommended for walls without a cavity, or where for technical reasons a cavity cannot be filled. Internal insulation, known as dry-lining, is where a layer of insulation is fixed to the inside surface of external walls; this type of insulation is best applied when rooms require redecorating. External solid wall insulation is the application of an insulant and a weather-protective finish to the outside of the wall. This may improve the look of the home, particularly where existing brickwork or rendering is poor, and will provide long-lasting weather protection. Further information can be obtained from the National Insulation Association ([www.nationalinsulationassociation.org.uk](http://www.nationalinsulationassociation.org.uk)). It should be noted that a building warrant is required for the installation of external wall insulation. Planning permission may also be required and that building regulations apply to external insulation so it is best to check with your local authority on both issues.

### 2 Draughtproofing

Fitting draughtproofing, strips of insulation around windows and doors, will improve the comfort in the home. A contractor can be employed but draughtproofing can be installed by a competent DIY enthusiast.

### 3 Condensing boiler

A condensing boiler is capable of much higher efficiencies than other types of boiler, meaning it will burn less fuel to heat this property. This improvement is most appropriate when the existing central heating boiler needs repair or replacement, however there may be exceptional circumstances making this impractical. Condensing boilers need a drain for the condensate which limits their location; remember this when considering remodelling the room containing the existing boiler even if the latter is to be retained for the time being (for example a kitchen makeover). Building regulations generally apply to this work and a building warrant may be required, so it is best to check with your local authority building standards department and seek advice from a qualified heating engineer.

### 4 Double glazed windows

Double glazing is the term given to a system where two panes of glass are made up into a sealed unit. Replacing existing single-glazed windows with double-glazed windows will improve comfort in the home by reducing draughts and cold spots near windows. Double-glazed windows may also reduce noise, improve security and combat problems with condensation. Building regulations apply to this work and planning permission may also be required, so it is best to check with your local authority on what standards need to be met. A building warrant is not required if the windows comply with the current requirements.

## Low and zero carbon energy sources

Low and zero carbon (LZC) energy sources are sources of energy that release either very little or no carbon dioxide into the atmosphere when they are used. Installing these sources may help reduce energy bills as well as cutting carbon.

**LZC energy sources present:** There are none provided for this home

## Your home's heat demand

You could receive Renewable Heat Incentive (RHI) payments and help reduce carbon emissions by replacing your existing heating system with one that generates renewable heat and, where appropriate, having your loft insulated and cavity walls filled. The estimated energy required for space and water heating will form the basis of the payments. For more information go to [www.energysavingtrust.org.uk/scotland/rhi](http://www.energysavingtrust.org.uk/scotland/rhi).

| Heat demand                  | Existing dwelling | Impact of loft insulation | Impact of cavity wall insulation | Impact of solid wall insulation |
|------------------------------|-------------------|---------------------------|----------------------------------|---------------------------------|
| Space heating (kWh per year) | 5,675             | N/A                       | N/A                              | (2,115)                         |
| Water heating (kWh per year) | 1,916             |                           |                                  |                                 |

## Addendum

This dwelling has stone walls and so requires further investigation to establish whether these walls are of cavity construction and to determine which type of wall insulation is best suited.

## About this document

This Recommendations Report and the accompanying Energy Performance Certificate are valid for a maximum of ten years. These documents cease to be valid where superseded by a more recent assessment of the same building carried out by a member of an Approved Organisation.

The Energy Performance Certificate and this Recommendations Report for this building were produced following an energy assessment undertaken by an assessor accredited by Elmhurst ([www.elmhurstenergy.co.uk](http://www.elmhurstenergy.co.uk)), an Approved Organisation Appointed by Scottish Ministers. The certificate has been produced under the Energy Performance of Buildings (Scotland) Regulations 2008 from data lodged to the Scottish EPC register. You can verify the validity of this document by visiting [www.scottishepcregister.org.uk](http://www.scottishepcregister.org.uk) and entering the report reference number (RRN) printed at the top of this page.

|                             |                                                                    |
|-----------------------------|--------------------------------------------------------------------|
| Assessor's name:            | Mr. Gavin Smith                                                    |
| Assessor membership number: | EES/018096                                                         |
| Company name/trading name:  | D M Hall Chartered Surveyors LLP                                   |
| Address:                    | 17 Corstorphine Road<br>Edinburgh<br>EH12 6DD                      |
| Phone number:               | 0131 477 6006                                                      |
| Email address:              | <a href="mailto:enquiries@dmhall.co.uk">enquiries@dmhall.co.uk</a> |
| Related party disclosure:   | No related party                                                   |

If you have any concerns regarding the content of this report or the service provided by your assessor you should in the first instance raise these matters with your assessor and with the Approved Organisation to which they belong. All Approved Organisations are required to publish their complaints and disciplinary procedures and details can be found online at the web address given above.

## Use of this energy performance information

Once lodged by your EPC assessor, this Energy Performance Certificate and Recommendations Report are available to view online at [www.scottishepcregister.org.uk](http://www.scottishepcregister.org.uk), with the facility to search for any single record by entering the property address. This gives everyone access to any current, valid EPC except where a property has a Green Deal Plan, in which case the report reference number (RRN) must first be provided. The energy performance data in these documents, together with other building information gathered during the assessment is held on the Scottish EPC Register and is available to authorised recipients, including organisations delivering energy efficiency and carbon reduction initiatives on behalf of the Scottish and UK governments. A range of data from all assessments undertaken in Scotland is also published periodically by the Scottish Government. Further information on these matters and on Energy Performance Certificates in general, can be found at [www.gov.scot/epc](http://www.gov.scot/epc).

## **Opportunity to benefit from a Green Deal on this property**

Under a Green Deal, the cost of the improvements is repaid over time via a credit agreement. Repayments are made through a charge added to the electricity bill for the property.

To see which improvements are recommended for this property, please turn to page 3. You can choose which improvements you want to install and ask for a quote from an authorised Green Deal provider. They will organise installation by an authorised Green Deal installer. If you move home, the responsibility for paying the Green Deal charge under the credit agreement passes to the new electricity bill payer.

For householders in receipt of income-related benefits, additional help may be available.

To find out more, visit **[www.greenerscotland.org](http://www.greenerscotland.org)** or call **0808 808 2282**.



# SINGLE SURVEY



**DM HALL**  
CHARTERED SURVEYORS



# Single Survey

survey report on:

|                    |                                                  |
|--------------------|--------------------------------------------------|
| Property address   | Flat 2/1<br>6 Dudley Drive<br>Glasgow<br>G12 9SD |
| Customer           | Eilean Green                                     |
| Customer address   | Flat 2/1<br>6 Dudley Drive<br>Glasgow            |
| Prepared by        | DM Hall LLP                                      |
| Date of inspection | 5th December 2018                                |



## PART 1 - GENERAL

### 1.1 THE SURVEYORS

The Seller has engaged the Surveyors to provide the Single Survey Report and a generic Mortgage Valuation Report for Lending Purposes. The Seller has also engaged the Surveyors to provide an Energy Report in the format prescribed by the accredited Energy Company.

The Surveyors are authorised to provide a transcript or retype of the generic Mortgage Valuation Report on to Lender specific pro-forma. Transcript reports are commonly requested by Brokers and Lenders. The transcript report will be in the format required by the Lender but will contain the same information, inspection date and valuation figure as the generic Mortgage Valuation Report and the Single Survey. The Surveyors will decline any transcript request which requires the provision of information additional to the information in the Report and the generic Mortgage Valuation Report until the Seller has conditionally accepted an offer to purchase made in writing.

Once the Seller has conditionally accepted an offer to purchase made in writing, the Purchaser's lender or conveyancer may request that the Surveyors provide general comment on standard appropriate supplementary documentation. In the event of a significant amount of documentation being provided to the Surveyors, an additional fee may be incurred by the Purchaser. Any additional fee will be agreed in writing.

If information is provided to the Surveyors during the conveyancing process which materially affects the valuation stated in the Report and generic Mortgage Valuation Report, the Surveyors reserve the right to reconsider the valuation. Where the Surveyors require to amend the valuation in consequence of such information, they will issue an amended Report and generic Mortgage Valuation Report to the Seller. It is the responsibility of the Seller to ensure that the amended Report and generic Mortgage Valuation Report are transmitted to every prospective Purchaser.

The individual Surveyor will be a member of the Royal Institution of Chartered Surveyors who is competent to survey, value and report upon Residential Property<sup>1</sup>.

If the Surveyors have had a previous business relationship within the past two years with the Seller or Sellers Agent or relative to the property, they will be obliged to indicate this by ticking the adjacent box. ☒

The Surveyors have a written complaints handling procedure. This is available from the offices of the Surveyors at the address stated.

### 1.2 THE REPORT

The Surveyors will not provide an amended Report on the Property, except to correct factual inaccuracies.

The Report will identify the nature and source of information relied upon in its preparation.

The Surveyor shall provide a Market Value of the Property, unless the condition of the Property is such that it would be inappropriate to do so. A final decision on whether a loan will be granted rests with the Lender who may impose retentions in line with their lending criteria. The date of condition and value of the property will be the date of inspection.

To date, Purchasers have normally obtained their own report from their chosen Surveyor. By contrast, a Single Survey is instructed by the Seller and made available to all potential Purchasers in the expectation that the successful Purchaser will have relied upon it. The Royal Institution of Chartered Surveyors rules require disclosure of any potential conflict of interest when acting for the Seller and the Purchaser in the same transaction. The Single Survey may give rise to a conflict of interest and if this is of concern to any party they are advised to seek their own independent advice.

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<sup>1</sup> Which shall be in accordance with the current RICS Valuation Standards (The Red Book) and RICS Rules of Conduct.

# Terms and Conditions

The Report and any expressions or assessments in it are not intended as advice to the Seller or Purchaser or any other person in relation to an asking price or any other sales or marketing decisions. The Report is based solely on the Property and is not to be relied upon in any manner whatsoever when considering the valuation or condition of any other property.

If certain minor matters are mentioned in the Report it should not be assumed that the Property is free of other minor defects.

Neither the whole nor any part of the Report may be published in any way, reproduced or distributed by any party other than the Seller, prospective purchasers and the Purchaser and their respective professional advisers without the prior written consent of the Surveyors.

## 1.3 LIABILITY

The Report is prepared with the skill and care reasonably to be expected of a competent residential surveyor who is a member of the Royal Institution of Chartered Surveyors.

The Report is addressed to the Seller and was prepared in the expectation that it (or a complete copy) along with these Terms and Conditions (or a complete copy) would (or, as the case might be, would have been) be disclosed and delivered to:-

- the Seller;
- any person(s) noting an interest in purchasing the Property from the Seller;
- any person(s) who make(s) (or on whose behalf is made) an offer to purchase the Property, whether or not that offer is accepted by the Seller;
- the Purchaser; and
- the professional advisers of any of these.

The Surveyors acknowledge that their duty of skill and care in relation to the Report is owed to the Seller and to the Purchaser. The Surveyors accept no responsibility or liability whatsoever in relation to the Report to persons other than the Seller and the Purchaser. The Seller and Purchaser should be aware that if a Lender seeks to rely on this Report they do so at their own risk. In particular, the Surveyors accept no responsibility or liability whatsoever to any Lender in relation to the Report. Any such Lender relies upon the Report entirely at their own risk.

## 1.4 GENERIC MORTGAGE VALUATION REPORT

The Surveyors undertake to the Seller that they will prepare a generic Mortgage Valuation Report, which will be issued along with the Single Survey. It is the responsibility of the Seller to ensure that the generic Mortgage Valuation Report is provided to every potential Purchaser.

## 1.5 TRANSCRIPT MORTGAGE VALUATION FOR LENDING PURPOSES

The Surveyors undertake that on being asked to do so by a prospective purchaser, or his/her professional advisor or Lender, they will prepare a Transcript Mortgage Valuation Report for Lending Purposes on terms and conditions to be agreed between the Surveyors and Lender and solely for the use of the Lender and upon which the Lender may rely. The decision as to whether finance will be provided is entirely a matter for the Lender. The Transcript Mortgage Valuation Report<sup>2</sup> will be from information contained in the Report and the generic Mortgage Valuation Report.

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<sup>2</sup> Which shall be in accordance with the current RICS Valuation Standards (The Red Book) and RICS Rules of Conduct

## 1.6 INTELLECTUAL PROPERTY

All intellectual property rights whatsoever (including copyright) in and to the Report, excluding the headings and rubrics, are the exclusive property of the Surveyors and shall remain their exclusive property unless they assign the same to any other party in writing.

## 1.7 PAYMENT

The Surveyors are entitled to refrain from delivering the Report to anyone until the fee and other charges for it notified to the Seller have been paid. Additional fees will be charged for subsequent inspections and Reports.

## 1.8 CANCELLATION

The Seller will be entitled to cancel the inspection by notifying the Surveyor's office at any time before the day of the inspection.

The Surveyor will be entitled not to proceed with the inspection (and will so report promptly to the Seller) if after arriving at the property, the Surveyor concludes that it is of a type of construction of which the surveyor has insufficient specialist knowledge to be able to provide the inspection satisfactorily. The Surveyor will also be entitled not to proceed if after arriving at the property, the surveyor concludes that the property is exempt under Part 3 of The Housing (Scotland) Act 2006 as detailed in the (Prescribed Documents) Regulations 2008. If there is a potential threat to their health or personal safety, the inspection may be postponed or cancelled, at the Surveyor's discretion.

In the case of cancellation or the inspection not proceeding, the Surveyor will refund any fees paid by the Seller for the inspection and Report, except for expenses reasonably incurred and any fee due in light of the final paragraph of this section.

In the case of cancellation by the Seller, for whatever reason, after the inspection has taken place but before a written report is issued, the Surveyor will be entitled to raise an Invoice equivalent to 80% of the agreed fee.

## 1.9 PRECEDENCE

If there is any incompatibility between these Terms and Conditions and the Report, these Terms and Conditions take precedence.

## 1.10 DEFINITIONS

- the "Lender" is the party who has provided or intends or proposes to provide financial assistance to the Purchaser towards the purchase of the Property and in whose favour a standard security will be granted over the Property;
- the "Transcript Mortgage Valuation Report for Lending Purposes" means a separate report, prepared by the Surveyor, prepared from information in the Report and the generic Mortgage Valuation Report, but in a style and format required by the Lender. The Transcript Mortgage Valuation Report for Lending Purposes will be prepared with the skill and care reasonably to be expected from a surveyor who is a member of the Royal Institution of Chartered Surveyors and who is competent to survey, value and report on the Property;
- the "Generic Mortgage Valuation Report" means a separate report, prepared by the Surveyor from information in the Report but in the Surveyor's own format;

- the "Market Value" is the estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion;
- the "Property" is the property which forms the subject of the Report;
- the "Purchaser" is the person (or persons) who enters into a contract to buy the Property from the Seller;
- a "prospective Purchaser" is anyone considering buying the Property;
- the "Report" is the report, of the kind described in Part 2 of these Terms and Conditions and in the form set out in part 1 of Schedule 1 of the Housing (Scotland) Act 2006 (Prescribed Documents) Regulations 2008;
- the "Seller" is/are the proprietor(s) of the Property;
- the "Surveyor" is the author of the Report on the Property; and
- the "Surveyors" are the firm or company of which the Surveyor is an employee, director, member or partner (unless the Surveyor is not an employee, director, member or partner, when the "Surveyors" means the Surveyor) whose details are set out at the head of the Report.
- the "Energy Report" is the advice given by the accredited Energy Company, based on information collected by the Surveyor during the Inspection, and also includes an Energy Performance Certificate, in a Government approved format.

## PART 2 - DESCRIPTION OF THE REPORT

### 2.1 THE SERVICE

The Single Survey is a Report by an independent Surveyor, prepared in an objective way regarding the condition and value of the Property on the day of the inspection, and who is a member of the Royal Institution of Chartered Surveyors. It includes an Energy Report as required by Statute and this is in the format of the accredited Energy Company. In addition, the Surveyor has agreed to supply a generic Mortgage Valuation Report.

### 2.2 THE INSPECTION

The Inspection is a general surface examination of those parts of the Property which are accessible: in other words, visible and readily available for examination from ground and floor levels, without risk of causing damage to the Property or injury to the Surveyor.

All references to visual inspection refer to an inspection from within the property at floor level and from ground level within the site and adjoining public areas, without the need to move any obstructions. Any references to left or right are taken facing the front of the property.

The Inspection is carried out with the Seller's permission, without causing damage to the building or contents. Furniture, stored items and insulation are not moved.

Unless identified in the report the Surveyor will assume that no harmful or hazardous materials have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

The Surveyor will not carry out an asbestos inspection, and will not be acting as an asbestos inspector in completing a Single Survey of properties that may fall within the Control of Asbestos in the Workplace Regulations. In the case of flats it will be assumed that there is a duty holder, as defined in the Regulations and that a Register of Asbestos and effective Management Plan is in place, which does not require any expenditure, or pose a significant risk to health. No enquiry of the duty holder will be made.

## 2.3 THE REPORT

The Report will be prepared by the Surveyor who carried out the property inspection and will describe various aspects of the property as defined by the headings of the Single Survey report with the comments being general and unbiased. The report on the location, style and condition of the property, will be concise and will be restricted to matters that could have a material effect upon value and will omit items that, in the Surveyor's opinion, are not significant. If certain minor matters are mentioned, it should not be interpreted that the property is free of any other minor defects.

Throughout the report, the following repair categories will be used to give an overall opinion of the state of repair and condition of the property.

1. Category 3: Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.
2. Category 2: Repairs or replacement requiring future attention, but estimates are still advised.
3. Category 1: No immediate action or repair is needed.

### **WARNING:**

If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions when the effect can be considerable.

Parts of the property, which cannot be seen or accessed, will not be reported upon and this will be stated. If the Surveyor suspects that a defect may exist within an unexposed area and which could have a material effect upon the value, he may recommend further investigation by specialist contractors.

## 2.4 SERVICES

Surveyors are not equipped or qualified to test the services and therefore no comment can be interpreted as implying that the design, installation and function of the services are in accordance/compliance with regulations, safety and efficiency expectations. However, comment is made where there is cause to suspect significant defects or shortcomings with the installations. No tests are made of any services or appliances.

## 2.5 ACCESSIBILITY

A section is included to help identify the basic information interested parties need to know to decide whether to view a property.

## 2.6 ENERGY REPORT

A section is included that makes provision for an Energy Report, relative to the property. The Surveyor will collect physical data from the property and provide such data in a format required by an accredited Energy Company. The Surveyor cannot of course accept liability for any advice given by the Energy Company.

## 2.7 VALUATION AND CONVEYANCER ISSUES

The last section of the Report contains matters considered relevant to the Conveyancer (Solicitor). It also contains the Surveyor's opinion both of the market value of the property and of the re-instatement cost, as defined below.

"Market Value" is the estimated amount for which a property should exchange on the date of valuation between a willing buyer and a willing seller in an arm's-length transaction after proper marketing wherein the parties had each acted knowledgeably, prudently and without compulsion. In arriving at the opinion of the Market Value, the Surveyor also makes various standard assumptions covering, for example, vacant possession; tenure and other legal considerations; contamination and hazardous materials; the condition of un-inspected parts; the right to use mains services; and the exclusion of curtains, carpets etc. from the valuation. In the case of flats, the following further assumptions are made that:

- There are rights of access and exit over all communal roadways, corridors, stairways etc. and to use communal grounds, parking areas, and other facilities;
- There are no particularly troublesome or unusual legal restrictions;
- There is no current dispute between the occupiers of the flats or any outstanding claims or losses; and the costs of repairs to the building are shared among the co-proprietors on an equitable basis.

Any additional assumption, or any found not to apply, is reported.

"Re-instatement cost" is an estimate for insurance purposes of the current cost of rebuilding the Property in its present form unless otherwise stated. This includes the cost of rebuilding the garage and permanent outbuildings, site clearance and professional fees, but excludes VAT (except on the fees).

Sellers or prospective Purchasers may consider it prudent to instruct a reinspection and revaluation after a period of 12 weeks (or sooner if appropriate) to reflect changing circumstances in the market and/or in the physical condition of the Property.

## 1. Information and scope of inspection

This section tells you about the type, accommodation, neighbourhood, age and construction of the property. It also tells you about the extent of the inspection and highlights anything that the surveyor could not inspect.

All references to visual inspection refer to an inspection from within the property without moving any obstructions and externally from ground level within the site and adjoining public areas. Any references to left or right in a description of the exterior of the property refer to the view of someone standing facing that part of the property from the outside.

The inspection is carried out without causing damage to the building or its contents and without endangering the occupiers or the surveyor. Heavy furniture, stored items and insulation are not moved. Unless identified in the report the surveyor will assume that no harmful or hazardous materials or techniques have been used in the construction. The presence or possible consequences of any site contamination will not be researched.

Services such as TV/cable connection, internet connection, swimming pools and other leisure facilities etc. will not be inspected or reported on.

|                                                  |                                                                                                                                                                                                                                                                                                                                                                               |
|--------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Description</b>                               | Flat 2/1 (north most) in a 4 storey mid range block containing a total of 8 flats.                                                                                                                                                                                                                                                                                            |
| <b>Accommodation</b>                             | ON ONE FLOOR: Entrance vestibule, entrance hall, living room, dining room with scullery off, bedroom, bathroom including W.C.                                                                                                                                                                                                                                                 |
| <b>Gross internal floor area (m<sup>2</sup>)</b> | 64 sq m approx.                                                                                                                                                                                                                                                                                                                                                               |
| <b>Neighbourhood and location</b>                | <p>The subjects form part of an established and longstanding predominantly residential area situated within the popular Hyndland district of Glasgow to the west of the city centre. The property is conveniently located for access to all usual residential amenities.</p> <p>It is understood that the property is situated within the Glasgow West Conservation Area.</p> |
| <b>Age</b>                                       | Originally built around 1900. It is understood that sections of the tenement were rebuilt around 1950 due to bomb damage during World War 2.                                                                                                                                                                                                                                  |
| <b>Weather</b>                                   | Dry and bright.                                                                                                                                                                                                                                                                                                                                                               |
| <b>Chimney stacks</b>                            | <p><b>Visually inspected with the aid of binoculars where appropriate.</b></p> <p>Mutual chimney stacks are of brick or stone construction having a part pointed and part rendered finish. Flashings are not visible from ground level though are assumed to be in lead.</p>                                                                                                  |

# Single Survey

|                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Roofing including roof space</b>        | <p><b>Sloping roofs were visually inspected with the aid of binoculars where appropriate.</b></p> <p><b>Flat roofs were visually inspected from vantage points within the property and where safe and reasonable to do so from a 3m ladder externally.</b></p> <p>The roof is pitched, assumed to be timber framed and is assumed to be overlaid in concrete interlocking tiles (unseen). Flat roof details to the bay window formations appear to be overlaid with lead work.</p> <p>Access to the communal roof space is through a hatch in the ceiling at the top of the common stairwell.</p> |
| <b>Rainwater fittings</b>                  | <p><b>Visually inspected with the aid of binoculars where appropriate.</b></p> <p>Rainwater goods are a mixture of PVC and cast iron round and half round design and alloy ogee design.</p>                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Main walls</b>                          | <p><b>Visually inspected with the aid of binoculars where appropriate.</b></p> <p><b>Foundations and concealed parts were not exposed or inspected.</b></p> <p>The main walls appear to be of traditional brick/stone construction with the front elevation having a pointed stone facade and the rear elevation is rendered.</p>                                                                                                                                                                                                                                                                 |
| <b>Windows, external doors and joinery</b> | <p><b>Internal and external doors were opened and closed where keys were available.</b></p> <p><b>Random windows were opened and closed where possible.</b></p> <p><b>Doors and windows were not forced open.</b></p> <p>Windows are metal framed single glazed units.</p> <p>The front door to the flat is timber leading to a timber and single glazed inner door.</p> <p>There are timber facings externally.</p>                                                                                                                                                                              |
| <b>External decorations</b>                | <p><b>Visually inspected.</b></p> <p>External woodwork and metal work has a painted finish.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Conservatories / porches</b>            | <p>None.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

# Single Survey

|                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Communal areas</b>                        | <p><b>Circulation areas visually inspected.</b></p> <p>There is a secure door entry system leading to the communal stairwell area with two flats per landing. There are metal and single glazed windows at each half landing providing natural daylight.</p>                                                                                                                                                                                                                         |
| <b>Garages and permanent outbuildings</b>    | <p><b>Visually inspected.</b></p> <p>There is a communal brick bin store in the rear garden grounds.</p>                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Outside areas and boundaries</b>          | <p><b>Visually inspected.</b></p> <p>There are garden grounds to the front of the property which are understood to be in sole ownership of either ground floor flat. To the rear, there are communal garden grounds which are landscaped and enclose predominantly with fences.</p>                                                                                                                                                                                                  |
| <b>Ceilings</b>                              | <p><b>Visually inspected from floor level.</b></p> <p>Ceilings appear to be predominantly plasterboard.</p>                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Internal walls</b>                        | <p><b>Visually inspected from floor level.</b></p> <p><b>Using a moisture meter, walls were randomly tested for dampness where considered appropriate.</b></p> <p>Internal walls are hard plastered or plasterboard</p>                                                                                                                                                                                                                                                              |
| <b>Floors including sub floors</b>           | <p><b>Surfaces of exposed floors were visually inspected. No carpets or floor coverings were lifted.</b></p> <p><b>Physical access to the sub floor area may be taken if the Surveyor deems it is safe and reasonable to do so, and subject to a minimum clearance of 1m between the underside of floor joists and the solum as determined from the access hatch.</b></p> <p>Floors are of suspended timber construction assumed to be overlaid with tongue and groove boarding.</p> |
| <b>Internal joinery and kitchen fittings</b> | <p><b>Built-in cupboards were looked into but no stored items were moved.</b></p> <p><b>Kitchen units were visually inspected excluding appliances.</b></p> <p>Internal joinery is of timber and is typical for a property of this age.</p> <p>In the scullery, there are storage units and a worktop which incorporates a sink unit.</p>                                                                                                                                            |

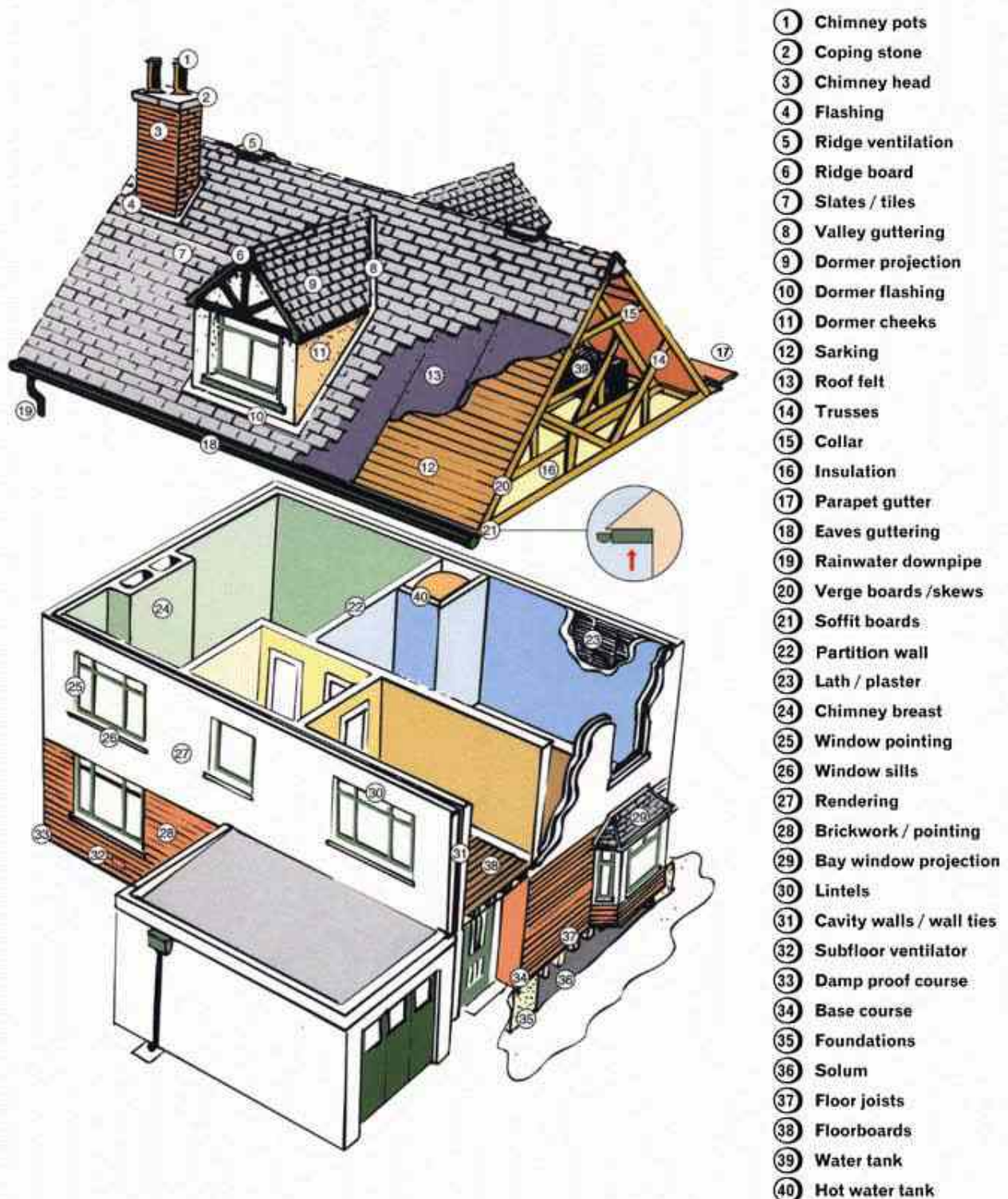
# Single Survey

|                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Chimney breasts and fireplaces</b>     | The original fireplaces have been sealed and some are vented.                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Internal decorations</b>               | <p><b>Visually inspected.</b></p> <p>Walls and ceilings are predominantly painted. Some internal walls are finished in tiles.</p>                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Cellars</b>                            | None.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>Electricity</b>                        | <p><b>Accessible parts of the wiring were visually inspected without removing fittings. No tests whatsoever were carried out to the system or appliances. Visual inspection does not assess any services to make sure they work properly and efficiently and meet modern standards. If any services are turned off, the surveyor will state that in the report and will not turn them on.</b></p> <p>Mains supply. The consumer unit and switch gear are wall mounted in a cupboard in the entrance hall.</p> |
| <b>Gas</b>                                | <p><b>Accessible parts of the system were visually inspected without removing fittings. No tests whatsoever were carried out to the system or appliances. Visual inspection does not assess any services to make sure they work properly and efficiently and meet modern standards. If any services are turned off, the surveyor will state that in the report and will not turn them on.</b></p> <p>Mains supply. The gas meter is wall mounted in a cupboard in the entrance hall.</p>                      |
| <b>Water, plumbing, bathroom fittings</b> | <p><b>Visual inspection of the accessible pipework, water tanks, cylinders and fittings without removing any insulation.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>Water is from public supply. Plumbing, where visible, is predominantly copper or plastic.</p> <p>In the bathroom, there is a 3 piece suite with a shower over the bath.</p>                                                                                                               |
| <b>Heating and hot water</b>              | <p><b>Accessible parts of the system were visually inspected apart from communal systems, which were not inspected.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>Heating and hot water are supplied by the boiler which is wall mounted in the dining area. There are radiators throughout the flat.</p>                                                                                                                                                        |

# Single Survey

|                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Drainage</b></p>                            | <p><b>Drainage covers etc. were not lifted.</b></p> <p><b>Neither drains nor drainage systems were tested.</b></p> <p>Assumed to be connected to a main sewer.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <p><b>Fire, smoke and burglar alarms</b></p>      | <p><b>Visually inspected.</b></p> <p><b>No tests whatsoever were carried out to the system or appliances.</b></p> <p>There are smoke alarms installed.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <p><b>Any additional limits to inspection</b></p> | <p><b>For flats / maisonettes</b></p> <p><b>Only the subject flat and internal communal areas giving access to the flat were inspected.</b></p> <p><b>If the roof space or under-building / basement is communal, reasonable and safe access is not always possible. If no inspection was possible, this will be stated. If no inspection was possible, the surveyor will assume that there are no defects that will have a material effect on the valuation.</b></p> <p><b>The building containing the flat, including any external communal areas, was visually inspected only to the extent that the surveyor is able to give an opinion on the general condition and standard of maintenance.</b></p> <p>On the day of inspection, the property was unoccupied, unfurnished and floors covered.</p> <p>External inspection of the building fabric was severely restricted to ground level only and the entire roof covering and parts of the chimney heads remain unseen.</p> <p>Safe access could not be obtained to the roof space as the access hatch is beyond the reach of a standard surveyor's 3m ladder. Further, the hatch was padlocked.</p> <p>No readily available access hatch was found to any sub-floor space.</p> <p>Internal inspection was restricted due to decorative finishes and fixed floor coverings. These items, especially within cupboards, have not been moved.</p> <p>I have not carried out an inspection for Japanese knotweed and unless otherwise stated, for the purposes of the valuation, I have assumed that there is no Japanese knotweed within the boundaries of the property or in neighbouring properties.</p> |

## Sectional Diagram showing elements of a typical house



Reference may be made in this report to some or all of the above component parts of the property. This diagram may assist you in locating and understanding these items.

# Single Survey

## 2. Condition

This section identifies problems and tells you about the urgency of any repairs by using one of the following three categories:

| Category 3                                                                                                                                                                                               | Category 2                                                                          | Category 1                               |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|------------------------------------------|
| Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now. | Repairs or replacement requiring future attention, but estimates are still advised. | No immediate action or repair is needed. |



### Structural movement

|                 |                                                                                                                                                                                                                                         |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 1                                                                                                                                                                                                                                       |
| Notes           | There is evidence of previous movement in the property but within the limitations of my inspection, I found no evidence to suggest that the movement appears serious and there are no obvious signs of recent movement having occurred. |



### Dampness, rot and infestation

|                 |                                                       |
|-----------------|-------------------------------------------------------|
| Repair category | 1                                                     |
| Notes           | No reportable dampness, rot or infestation was noted. |



### Chimney stacks

|                 |                                                            |
|-----------------|------------------------------------------------------------|
| Repair category | 1                                                          |
| Notes           | Typical weathering was noted to the visible chimney heads. |



### Roofing including roof space

|                 |                                                                                                                                                                                                                                                                                          |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 1                                                                                                                                                                                                                                                                                        |
| Notes           | <p>The vendor states that the roof covering has been renewed within the last year. Any documentation relating to these works should be retained for future reference.</p> <p>There are flat roof coverings above the bay windows which will require careful and ongoing maintenance.</p> |

# Single Survey



## Rainwater fittings

|                 |                                                               |
|-----------------|---------------------------------------------------------------|
| Repair category | 1                                                             |
| Notes           | Rainwater goods will require careful and ongoing maintenance. |



## Main walls

|                 |                                                                                                                                                                                                                                                                           |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 1                                                                                                                                                                                                                                                                         |
| Notes           | Typical weathering was noted to the main wall surfaces. The vendor states recent repair works have been carried out. Any documentation relating to these works should be retained for future reference. Careful ongoing common maintenance will be required to the walls. |



## Windows, external doors and joinery

|                 |                                                                                                                                                                                                                                                                                              |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 2                                                                                                                                                                                                                                                                                            |
| Notes           | <p>Window units are of an older design and do not incorporate trickle vents. The units are single glazed only which will contribute to high heat loss. Some units are stiff to operate.</p> <p>The glazing within the inner front door does not appear to be of an approved safety type.</p> |



## External decorations

|                 |                                                                     |
|-----------------|---------------------------------------------------------------------|
| Repair category | 1                                                                   |
| Notes           | Painted surfaces will require to be maintained on an ongoing basis. |



## Conservatories/porches

|                 |       |
|-----------------|-------|
| Repair category | -     |
| Notes           | None. |



## Communal areas

|                 |                                                                                                                                                                                     |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 2                                                                                                                                                                                   |
| Notes           | <p>Affected by typical wear and tear.</p> <p>Wall plaster below the damp proof course level is water damaged. This matter should be reported to the factor for a common repair.</p> |

# Single Survey



## Garages and permanent outbuildings

|                 |                                 |
|-----------------|---------------------------------|
| Repair category | 1                               |
| Notes           | Affected by typical weathering. |



## Outside areas and boundaries

|                 |                                                                                                                                                    |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 1                                                                                                                                                  |
| Notes           | There are large trees within close proximity of the subject building which will require to be carefully maintained/cut back to prevent any damage. |



## Ceilings

|                 |                                                                                                                                                                                                                                                                                      |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 1                                                                                                                                                                                                                                                                                    |
| Notes           | <p>There are blemishes and uneven finishes in places.</p> <p>Staining was noted to the ceiling of the cupboard accessed from the dining room. Due to the location of the staining, it is not possible to test with a moisture meter although the area appears to be dry and old.</p> |



## Internal walls

|                 |                                                    |
|-----------------|----------------------------------------------------|
| Repair category | 1                                                  |
| Notes           | There are blemishes and uneven finishes in places. |



## Floors including sub-floors

|                 |                                                            |
|-----------------|------------------------------------------------------------|
| Repair category | 1                                                          |
| Notes           | Sections of flooring are loose and uneven/creak underfoot. |



## Internal joinery and kitchen fittings

|                 |                                                                                                                   |
|-----------------|-------------------------------------------------------------------------------------------------------------------|
| Repair category | 2                                                                                                                 |
| Notes           | <p>Affected by typical wear and tear.</p> <p>Glazing within internal doors is not of an approved safety type.</p> |



## Chimney breasts and fireplaces

|                 |                                                                                       |
|-----------------|---------------------------------------------------------------------------------------|
| Repair category | 1                                                                                     |
| Notes           | It is good practice to ventilate disused flues to prevent a build up of condensation. |

# Single Survey



## Internal decorations

|                 |                                                                        |
|-----------------|------------------------------------------------------------------------|
| Repair category | 1                                                                      |
| Notes           | Any blemishes should be adequately dealt with by routine redecoration. |



## Cellars

|                 |       |
|-----------------|-------|
| Repair category | -     |
| Notes           | None. |



## Electricity

|                 |                                                                                                                                                                                                                                                                                                                                    |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 2                                                                                                                                                                                                                                                                                                                                  |
| Notes           | <p>Aspects of the electrical system are of an older style.</p> <p>It is recommended that all electrical installations be checked on a change of ownership and every five years to keep up to date with frequent changes in Safety Regulations. Further advice will be available from a qualified NICEIC registered Contractor.</p> |



## Gas

|                 |                                                                                                                              |
|-----------------|------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 1                                                                                                                            |
| Notes           | All gas appliances and associated pipework should be tested for safety and prior to use by a Gas Safe registered contractor. |



## Water, plumbing and bathroom fittings

|                 |                                                                                                                                                     |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 2                                                                                                                                                   |
| Notes           | The seal around the bath is poor. Poor seals can lead to hidden defects below. Timbers in prolonged contact with dampness are susceptible to decay. |



## Heating and hot water

|                 |                                                                                                                                                                                                                     |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Repair category | 2                                                                                                                                                                                                                   |
| Notes           | Aspects of the central heating system are of an older design and the radiator in the bathroom is showing signs of rust. A heating contractor will be able to provide further advice on the condition of the system. |

# Single Survey

|  Drainage |                                                                       |
|--------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
| Repair category                                                                            | 1                                                                     |
| Notes                                                                                      | No reportable defects noted, although the system has not been tested. |

# Single Survey

Set out below is a summary of the condition of the property which is provided for reference only. You should refer to the previous comments for detailed information.

|                                       |   |
|---------------------------------------|---|
| Structural movement                   | 1 |
| Dampness, rot and infestation         | 1 |
| Chimney stacks                        | 1 |
| Roofing including roof space          | 1 |
| Rainwater fittings                    | 1 |
| Main walls                            | 1 |
| Windows, external doors and joinery   | 2 |
| External decorations                  | 1 |
| Conservatories/porches                | - |
| Communal areas                        | 2 |
| Garages and permanent outbuildings    | 1 |
| Outside areas and boundaries          | 1 |
| Ceilings                              | 1 |
| Internal walls                        | 1 |
| Floors including sub-floors           | 1 |
| Internal joinery and kitchen fittings | 2 |
| Chimney breasts and fireplaces        | 1 |
| Internal decorations                  | 1 |
| Cellars                               | - |
| Electricity                           | 2 |
| Gas                                   | 1 |
| Water, plumbing and bathroom fittings | 2 |
| Heating and hot water                 | 2 |
| Drainage                              | 1 |

## Category 3

Urgent repairs or replacement are needed now. Failure to deal with them may cause problems to other parts of the property or cause a safety hazard. Estimates for repairs or replacement are needed now.

## Category 2

Repairs or replacement requiring future attention, but estimates are still advised.

## Category 1

No immediate action or repair is needed.

### Remember

The cost of repairs may influence the amount someone is prepared to pay for the property. We recommend that relevant estimates and reports are obtained in your own name.

### Warning

If left unattended, even for a relatively short period, Category 2 repairs can rapidly develop into more serious Category 3 repairs. The existence of Category 2 or Category 3 repairs may have an adverse effect on marketability, value and the sale price ultimately achieved for the property. This is particularly true during slow market conditions where the effect can be considerable.

# Single Survey

## 3. Accessibility information

### Guidance notes on accessibility information

*Three steps or fewer to a main entrance door of the property:*

In flatted developments the 'main entrance' would be the flat's own entrance door, not the external door to the communal stair. The 'three steps or fewer' are counted from external ground level to the flat's entrance door. Where a lift is present, the count is based on the number of steps climbed when using the lift.

*Unrestricted parking within 25 metres:*

For this purpose, 'Unrestricted parking' includes parking available by means of a parking permit. Restricted parking includes parking that is subject to parking restrictions, as indicated by the presence of solid yellow, red or white lines at the edge of the road or by a parking control sign, parking meters or other coin-operated machines.

|                                                                                        |                                                                     |
|----------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| 1. Which floor(s) is the living accommodation on?                                      | Second                                                              |
| 2. Are there three steps or fewer to a main entrance door of the property?             | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| 3. Is there a lift to the main entrance door of the property?                          | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| 4. Are all door openings greater than 750mm?                                           | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> |
| 5. Is there a toilet on the same level as the living room and kitchen?                 | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> |
| 6. Is there a toilet on the same level as a bedroom?                                   | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> |
| 7. Are all rooms on the same level with no internal steps or stairs?                   | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> |
| 8. Is there unrestricted parking within 25 metres of an entrance door to the building? | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> |

## 4. Valuation and conveyancer issues

This section highlights information that should be checked with a solicitor or licensed conveyancer. It also gives an opinion of market value and an estimated reinstatement cost for insurance purposes.

### Matters for a solicitor or licensed conveyancer

Dudley Drive is public and assumed to be maintained by the Local Authority.

The valuation assumes that the flat is burdened with an equitable share of the cost of common repairs to the building of which it forms a part.

Checks should be made as to whether there is a factor in place. A factor will be able to advise on any up and coming costs/repairs.

The property is located in an area of known former mine workings and a report should be obtained from the Coal Authority.

Alteration works are likely to have been carried out to the property around the time of the building refurbishment (1950). The report assumes that all necessary Local Authority and other Consents are in place and the appropriate documentation including Building Warrants and Completion Certificates issued. If any works did not require Consent then it has been assumed that they meet the standards required by the Building Regulations or are exempt.

### Estimated reinstatement cost for insurance purposes

£210,000 (TWO HUNDRED AND TEN THOUSAND POUNDS).

### Valuation and market comments

The market value of the property in its present condition and with vacant possession is £175,000 (ONE HUNDRED AND SEVENTY FIVE THOUSAND POUNDS).

This is a replacement report. The original inspection was carried out on 6 August 2018.

**Signed**

Security Print Code [336401 = 6541 ]  
Electronically signed

**Report author**

Gavin J Smith

**Company name**

DM Hall LLP

**Address**

151 Kilmarnock Road, Glasgow, G41 3JE

# Single Survey

|                |                   |
|----------------|-------------------|
| Date of report | 7th December 2018 |
|----------------|-------------------|

# Mortgage Valuation Report



## Property Address

Address Flat 2/1, 6 Dudley Drive, Glasgow, G12 9SD  
Seller's Name Eilean Green  
Date of Inspection 5th December 2018

## Property Details

Property Type ☐ House ☐ Bungalow ☐ Purpose built maisonette ☐ Converted maisonette  
☒ Purpose built flat ☐ Converted flat ☐ Tenement flat ☐ Flat over non-residential use  
☐ Other (specify in General Remarks)

Property Style ☐ Detached ☐ Semi detached ☐ Mid terrace ☐ End terrace  
☐ Back to back ☐ High rise block ☒ Low rise block ☐ Other (specify in General Remarks)

Does the surveyor believe that the property was built for the public sector, e.g. local authority, military, police? ☐ Yes ☒ No

Flats/Maisonettes only Floor(s) on which located  No. of floors in block  Lift provided? ☐ Yes ☒ No  
No. of units in block

Approximate Year of Construction

## Tenure

☒ Absolute Ownership ☐ Leasehold Ground rent £  Unexpired years

## Accommodation

Number of Rooms  Living room(s)  Bedroom(s)  Kitchen(s)  
 Bathroom(s)  WC(s)  Other (Specify in General remarks)

Gross Floor Area (excluding garages and outbuildings)  m<sup>2</sup> (Internal)  m<sup>2</sup> (External)

Residential Element (greater than 40%) ☒ Yes ☐ No

## Garage / Parking / Outbuildings

☐ Single garage ☐ Double garage ☐ Parking space ☒ No garage / garage space / parking space  
Available on site? ☐ Yes ☐ No

Permanent outbuildings:

Communal bin store.

# Mortgage Valuation Report

## Construction

Walls ☐ Brick ☒ Stone ☐ Concrete ☐ Timber frame ☐ Other (specify in General Remarks)  
Roof ☒ Tile ☐ Slate ☐ Asphalt ☐ Felt ☐ Other (specify in General Remarks)

## Special Risks

Has the property suffered structural movement? ☒ Yes ☐ No

If Yes, is this recent or progressive? ☐ Yes ☒ No

Is there evidence, history, or reason to anticipate subsidence, heave, landslip or flood in the immediate vicinity? ☐ Yes ☒ No

If Yes to any of the above, provide details in General Remarks.

## Service Connections

Based on visual inspection only. If any services appear to be non-mains, please comment on the type and location of the supply in General Remarks.

Drainage ☒ Mains ☐ Private ☐ None Water ☒ Mains ☐ Private ☐ None  
Electricity ☒ Mains ☐ Private ☐ None Gas ☒ Mains ☐ Private ☐ None  
Central Heating ☒ Yes ☐ Partial ☐ None

Brief description of Central Heating:

Gas fired boiler to radiators.

## Site

Apparent legal issues to be verified by the conveyancer. Please provide a brief description in General Remarks.

☐ Rights of way ☒ Shared drives / access ☐ Garage or other amenities on separate site ☐ Shared service connections  
☐ Ill-defined boundaries ☐ Agricultural land included with property ☐ Other (specify in General Remarks)

## Location

☐ Residential suburb ☒ Residential within town / city ☐ Mixed residential / commercial ☐ Mainly commercial  
☐ Commuter village ☐ Remote village ☐ Isolated rural property ☐ Other (specify in General Remarks)

## Planning Issues

Has the property been extended / converted / altered? ☒ Yes ☐ No

If Yes provide details in General Remarks.

## Roads

☒ Made up road ☐ Unmade road ☐ Partly completed new road ☐ Pedestrian access only ☐ Adopted ☐ Unadopted

# Mortgage Valuation Report

## General Remarks

This is a second floor tenement flat located in the Hyndland district of Glasgow to the west of the city centre.

Having regard to its age and type of construction, the property appears to have been adequately maintained although would benefit from some items of ongoing maintenance/repair/upgrading.

There is evidence of previous movement in the property but within the limitations of our inspection, we found no evidence to suggest that the movement appears serious and there are no obvious signs of recent movement having occurred.

This is a replacement report. The original inspection was carried out on 6 August 2018.

## Essential Repairs

None.

Estimated cost of essential repairs £

Retention recommended? ☐ Yes ☒ No

Amount £

# Mortgage Valuation Report

## Comment on Mortgageability

The property forms suitable mortgage security at the stated level of value.

## Valuations

|                                                                                                                                           |                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| Market value in present condition                                                                                                         | £ 175,000                                                           |
| Market value on completion of essential repairs                                                                                           | £ -                                                                 |
| Insurance reinstatement value<br>(to include the cost of total rebuilding, site clearance, professional fees, ancillary charges plus VAT) | £ 210,000                                                           |
| Is a reinspection necessary?                                                                                                              | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |

## Buy To Let Cases

|                                                                                                                                     |                                                          |
|-------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|
| What is the reasonable range of monthly rental income for the property assuming a letting on a 6 month Short Assured Tenancy basis? | £                                                        |
| Is the property in an area where there is a steady demand for rented accommodation of this type?                                    | <input type="checkbox"/> Yes <input type="checkbox"/> No |

## Declaration

|                             |                                                                    |
|-----------------------------|--------------------------------------------------------------------|
| Signed                      | Security Print Code [336401 = 6541 ]<br>Electronically signed by:- |
| Surveyor's name             | Gavin J Smith                                                      |
| Professional qualifications | BSc (Hons) MRICS                                                   |
| Company name                | DM Hall LLP                                                        |
| Address                     | 151 Kilmarnock Road, Glasgow, G41 3JE                              |
| Telephone                   | 0141 636 4141                                                      |
| Fax                         | 0141 632 5473                                                      |
| Report date                 | 7th December 2018                                                  |

# PROPERTY QUESTIONNAIRE



**DM HALL**  
CHARTERED SURVEYORS



# Property Questionnaire

**2/1**

**6 Dudley Drive**

**Glasgow**

**Lanarkshire**

**G12 9SD**

**Property Address:**

2/1  
6 Dudley Drive  
Glasgow  
Lanarkshire  
G12 9SD

**Seller(s):**

Eilean Green

**Completion date of Property Questionnaire:**

07/08/2018

## PROPERTY QUESTIONNAIRE

Information to be given to prospective buyer(s):

### 1. Length of ownership

|                                          |                              |
|------------------------------------------|------------------------------|
| How long have you lived at the property? | <b>4 years and 10 months</b> |
|------------------------------------------|------------------------------|

### 2. Council Tax

|                                             |          |
|---------------------------------------------|----------|
| Which Council Tax band is your property in? | <b>D</b> |
|---------------------------------------------|----------|

### 3. Parking

|                                                         |                  |
|---------------------------------------------------------|------------------|
| What are the arrangements for parking at your property? | <b>On street</b> |
|---------------------------------------------------------|------------------|

### 4. Conservation Area

|                                                                                                                                                                                               |            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| Is your property in a designated Conservation Area (i.e. an area of special architectural or historic interest, the character or appearance of which it is desirable to preserve or enhance)? | <b>Yes</b> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|

### 5. Listed Buildings

|                                                                                                                                                                 |           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| Is your property a Listed Building, or contained within one (i.e. a building recognised and approved as being of special architectural or historical interest)? | <b>No</b> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|

### 6. Alterations/additions/extensions

|                                                                                                                                                                                               |           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| a. (i). During your time in the property, have you carried out any structural alterations, additions or extensions (for example, provision of an extra bath/shower room, toilet, or bedroom)? | <b>No</b> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|

*If you have answered yes, please describe the changes which you have made:*

|                                                                                                                      |  |
|----------------------------------------------------------------------------------------------------------------------|--|
| (ii). Did you obtain planning permission, building warrant, completion certificate and other consents for this work? |  |
|----------------------------------------------------------------------------------------------------------------------|--|

|                                                                                                                                                                          |                                    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| <i>If you have answered yes, the relevant documents will be needed by the purchaser and you should give them to your solicitor as soon as possible for checking.</i>     |                                    |
| b. Have you had replacement windows, doors, patio doors or double glazing installed in your property? If you have answered yes, please answer the three questions below: | <b>Yes</b>                         |
| - (i). Were the replacements the same shape and type as the ones you replaced?                                                                                           | <b>Yes</b>                         |
| - (ii). Does this work involve any changes to the window or door openings?                                                                                               | <b>No</b>                          |
| - (ii). Please describe the changes made to the windows, doors, or patio doors (with approximate dates when the work was completed?                                      | <b>The front door was renewed.</b> |
| <b>7. Central Heating</b>                                                                                                                                                |                                    |
| a. Is there a central heating system in your property?                                                                                                                   | <b>Yes</b>                         |
| <i>If you answered yes/partial:</i><br>What kind of central heating is there? (Examples: gas-fired, solid fuel, electric storage heating, gas warm air).                 | <b>Gas</b>                         |
| <i>If you answered yes/partial:</i><br>b. When was your central heating system or partial central heating system installed?                                              | <b>Don't know</b>                  |
| <i>If you answered yes:</i><br>c. Do you have a maintenance contract for the central heating system?                                                                     | <b>Yes</b>                         |
| <i>If you have answered yes, please give details of the company with which you have a maintenance agreement:</i>                                                         | <b>British gas</b>                 |
| <i>If you answered yes:</i><br>d. When was your maintenance agreement last renewed? (please provide the month and year).                                                 | <b>01/05/2018</b>                  |

## 8. Energy Performance Certificate

Does your property have an Energy Performance Certificate which is less than 10 years old?

**Yes**

## 9. Issues that may have affected your property

a. Has there been any storm, flood, fire or other structural damage to your property while you have owned it?

**No**

*If you have answered yes, is the damage the subject of any outstanding insurance claim?*

b. Are you aware of the existence of asbestos in your property?

**No**

*If you have answered yes, please give details:*

## 10. Services

a. Please tick which services are connected to your property and give details of the supplier:

| Services                         | Connected  | Supplier            |
|----------------------------------|------------|---------------------|
| Gas/liquid petroleum gas         | <b>Yes</b> | <b>Scottish gas</b> |
| Water mains/private water supply | <b>Yes</b> | <b>Mains</b>        |
| Electricity                      | <b>Yes</b> |                     |
| Mains drainage                   | <b>Yes</b> |                     |
| Telephone                        | <b>Yes</b> | <b>Virgin media</b> |
| Cable TV/Satellite               | <b>Yes</b> | <b>Virgin media</b> |
| Broadband                        | <b>Yes</b> | <b>Virgin media</b> |

b. Is there a septic tank system in the property? If you have answered yes, please answer the two questions below:

**No**

|                                                                                                                 |  |
|-----------------------------------------------------------------------------------------------------------------|--|
| c. Do you have appropriate consents for the discharge from your septic tank?                                    |  |
| d. Do you have maintenance contract for your septic tank?                                                       |  |
| <i>If you have answered yes, please give details of the company with which you have a maintenance contract:</i> |  |

## 11. Responsibilities for Shared or Common Areas

|                                                                                                                                                                            |            |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| a. Are you aware of any responsibility to contribute to the cost of anything used jointly, such as the repair of a shared drive, private road, boundary, or garden area?   | <b>No</b>  |
| <i>If you have answered yes, please give details:</i>                                                                                                                      |            |
| b. Is there a responsibility to contribute to repair and maintenance of the roof, common stairwell or other common areas?                                                  | <b>No</b>  |
| <i>If you have answered yes, please give details:</i>                                                                                                                      |            |
| c. Has there been any major repair or replacement of any part of the roof during the time you have owned the property?                                                     | <b>Yes</b> |
| d. Do you have the right to walk over any of your neighbours' property - for example, to put out your rubbish bin or to maintain your boundaries?                          | <b>No</b>  |
| <i>If you have answered yes, please give details:</i>                                                                                                                      |            |
| e. As far as you are aware, do any of your neighbours have the right to walk over your property, for example to put out their rubbish bin or to maintain their boundaries? | <b>No</b>  |

|                                                                                                                                                                                                                      |           |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| <i>If you have answered yes, please give details:</i>                                                                                                                                                                |           |
| f. As far as you are aware, is there a Public Right of Way across any part of your property? (A Public Right of Way is a way over which the public has a right to pass, whether or not the land is privately-owned). | <b>No</b> |
| <i>If you have answered yes, please give details:</i>                                                                                                                                                                |           |

## 12. Charges associated with your property

|                                                                                                                                                                                                |                                                          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|
| a. Is there a factor or property manager for your property?                                                                                                                                    | <b>Yes</b>                                               |
| <i>If you have answered yes, please provide the name and address and give details of any deposit held and approximate charges:</i>                                                             | <b>Speirs Gumley - about £80 per quarter of the year</b> |
| b. Is there a common buildings insurance policy?                                                                                                                                               | <b>Don't Know</b>                                        |
| <i>If you have answered yes, is the cost of the insurance included in your monthly/annual factor's charges?</i>                                                                                |                                                          |
| c. Please give details of any other charges you have to pay on a regular basis for the upkeep of common areas or repair works, e.g. to a Resident's Association, or maintenance or stair fund. | <b>N/A</b>                                               |

## 13. Specialist Works

|                                                                                                                                                                              |           |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| a. As far as you are aware, has treatment of dry rot, wet rot, damp or any other specialist work ever been carried out to your property?                                     | <b>No</b> |
| <i>If you have answered yes, please say what the repairs were for, whether they carried out the repairs (and when), or if they were done before you bought the property:</i> |           |
| b. As far as you are aware, has any preventative work for dry rot, wet rot, or damp ever been carried out to your property?                                                  | <b>No</b> |

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <i>If you have answered yes, please give details:</i>                                                                                                                                                                                                                                                                                                                                                                                                                  |  |
| c. If you have answered yes to 13 (a) or (b), do you have any guarantees relating to this work?                                                                                                                                                                                                                                                                                                                                                                        |  |
| <p><i>If you have answered yes, these guarantees will be needed by the purchaser and should be given to your solicitor as soon as possible for checking. If you do not have them yourself, please write below who has these documents and your solicitor or estate agent will arrange for them to be obtained. You will also need to provide a description of the work carried out. This may be shown in the original estimate.</i></p> <p>Guarantees are held by:</p> |  |

## 14. Guarantees

a. Are there any guarantees or warranties for any of the following?

|                                                                                                              |           |
|--------------------------------------------------------------------------------------------------------------|-----------|
| (i). Electrical work                                                                                         | <b>No</b> |
| (ii). Roofing                                                                                                | <b>No</b> |
| (iii). Central Heating                                                                                       | <b>No</b> |
| (iv). NHBC                                                                                                   | <b>No</b> |
| (v). Damp course                                                                                             | <b>No</b> |
| (vi). Any other work or installations? (For example, cavity wall insulation, underpinning, indemnity policy) | <b>No</b> |

|                                                                                                                                                                                                                             |           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| b. If you have answered 'yes' or 'with title deeds', please give details of the work or installations to which the guarantee(s) relate(s):                                                                                  |           |
| c. Are there any outstanding claims under any of the guarantees listed above?                                                                                                                                               | <b>No</b> |
| <i>If you have answered yes to any of a.-c. above, please give the notices to your solicitor or estate agent, including any notices which arrive at any time before the date of entry of the purchase of your property.</i> |           |

## 15. Boundaries

|                                                                                                |           |
|------------------------------------------------------------------------------------------------|-----------|
| a. So far as you are aware, has any boundary of your property been moved in the last 10 years? | <b>No</b> |
| <i>If you have answered yes, please give details:</i>                                          |           |

## 16. Notices that affect your property

In the past 3 years, have you ever received a notice;

|                                                                                        |            |
|----------------------------------------------------------------------------------------|------------|
| a. advising that the owner of a neighbouring property has made a planning application? | <b>Yes</b> |
| b. that affects your property in some other way?                                       | <b>No</b>  |
| c. that requires you to do any maintenance, repairs or improvements to your property?  | <b>No</b>  |

### Notice:

If you have answered yes to any of a.-c. above, please give the notices to your solicitor or estate agent, including any notices which arrive at any time before the date of entry of the purchase of your property.

Declaration by the seller(s)/or other authorised body of person(s):

*I/We confirm that the information in the form is true and correct to the best of my/our knowledge and belief.*

Signature(s): *Eilean Green*

Date: 07/08/2018





# DM Hall Offices

Aberdeen

01224 594172

Ayr

01292 286974

Cumbernauld

01236 618900

Cupar

01334 844826

Dumfries

01387 254318

Dundee

01382 873100

Dunfermline

01383 621262

Edinburgh

0131 477 6000

Elgin

01343 548501

Falkirk

01324 628321

Galashiels

01896 752009

Glasgow (North)

0141 332 8615

Glasgow (South)

0141 636 4141

Hamilton

01698 284939

Inverness

01463 241077

Inverurie

01467 624393

Irvine

01294 311070

Kirkcaldy

01592 598200

Livingston

01506 490404

Musselburgh

0131 665 6782

Oban

01631 564225

Paisley

0141 887 7700

Perth

01738 562100

Peterhead

01779 470220

Stirling

01786 475785

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